



# CER Events

## Health & Safety aboard passenger rail services

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# SUMMARY

1. Tourism and Transport Package (15/5/2020)
2. Restoring transport services and connectivity
  - a) Principles
  - b) Measures
3. Risk factors of an evolving context
4. Rebuilding traveller confidence

# 1 - Tourism and Transport package (15/5/2020)

- Communication on Tourism and Transport in 2020 and beyond
- Communication “Towards a phased approach for restoring freedom of movement and lifting internal border controls”
- Communication “EU Guidance for the progressive restoration of transport services and connectivity”
- Recommendation on vouchers
- Communication “EU Guidance for the progressive resumption of tourism services and for health protocols in hospitality establishments”

## 2a – Restoring transport services - Principles

- **General principles**

- i. Announced in the Joint European Roadmap (17.4.2020), recommendations not binding
- ii. Covering all transport modes, measures should be proportioned, motivated, risk-based, transparent, mode-specific, non-discriminatory, cost-effective, adjustable, coordinated, equivalent
- iii. Protecting transport workers and passengers

- **Going forward**

- i. Flexible combination
- ii. Continued monitoring and assessment
- iii. No impact on EU safety and security standards

## 2b – Restoring transport services - Measures

- **Cross-cutting recommendations (all modes)**

- i. Applicable to transport hubs and vehicles
- ii. Persons: physical distancing, wearing of masks, equipped with PPE (workers)
- iii. Services: cleaning and disinfection, hand-sanitising, accessible information
- iv. Technology: tracing apps, ventilation and air filtering, contactless ticketing

- **Specific recommendations (rail)**

- i. Frequency, occupancy rates to enable distancing
- ii. Seat reservations/counting systems
- iii. Flow management at stations and incentives for off-peak hour travel
- iv. Automatic door opening

## 3 – Risk factors of an evolving context

- **Health**

- i. Second wave (?) Renewed lockdown in the fall (?)
- ii. Vaccine availability by 2021 (?)

- **Economy**

- i. Potential company insolvencies
- ii. Rise of unemployment
- iii. Cut back of investments
- iv. Reduction of services

- **Society**

- i. Modal shift
- ii. Smart working
- iii. Meetings held digitally

## 4 – Rebuilding traveller confidence

- **Basic requirements**

- i. Scientific knowledge (based on best available evidence)
- ii. Coordination among stakeholders (all-inclusive)
- iii. Monitor implementation of measures
- iv. Communication to the public (clear, univocal and timely)

- **Sectoral protocols**

- i. Potential role of the EU Agency for Railways
- ii. Contribution of all stakeholders concerned (CER, UIC, ... )
- iii. Make use of other relevant guidance (e.g.: WHO)

# Thank you



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